

2022 - 2023

ANNUAL REPORT

Riverside County Regional Park and Open-Space District



Board of Directors

Kevin Jeffries, District 1, Chair
Karen Spiegel, District 2, Vice Chair
Chuck Washington, District 3
V. Manuel Perez, District 4
Yxstian Gutierrez, District 5

County Executive Leadership

Jeff Van Wagenen, County Executive Officer
Juan Perez, Chief Operating Officer
Charissa Leach, Assistant County Executive Officer – Public Works & Community Services

District Executive Leadership

Kyla Brown, Parks Director/General Manager
Dustin McLain, Chief - Parks & Resources
Robert Williams, Chief - Business Operations
Gaby Adame, Chief - Planning, Development & Interpretation
Michael Alferez, Fiscal Manager

District Advisory Commission

Patricia “Trixie” Anderson, District 1, Chair
Mark Balys, District 1, Vice Chair
Daniel Hake, District 2
Bart Moreno, District 2
Anthony Migliore, District 3
Robin Reid, District 3
Bob Grady, District 4, Colorado River Valley
Daniel Hugh Van Horn, District 4
Rudy Cruz Gutierrez II, District 4
Thomas Giedroyce, District 5

Historical Commission

Joyce Hohenadl, District 1, Chair
Ruth Atkins, District 1
Steve Lech, District 2, Vice Chair
Bette Martland, District 3
Maureen Boren, District 4
Renee Brown, District 4
Mario Garai, District 5
Kim Jarrell Johnson, Member-at-Large



AWARDS

2022 American Society of Civil Engineering

Outstanding Civil Engineering
Bikeways and Trails Project for Salt
Creek Trail

SHINING STARS

Employee of the Year

Mike Herman

Park Ranger Supervisor
Lake Skinner Recreation Area

Volunteer of the Year

Nola Columbaro

Gilman Ranch

GENERAL MANAGER'S AWARDS

Employee

Harmony Tehrani

Park Attendant
Hidden Valley Nature Center

Volunteer

Madeline Garcia

Rancho Jurupa Regional Park



MESSAGE FROM THE GENERAL MANAGER

Friends and supporters of RivCoParks,

At the start of 2022-2023, RivCoParks set out to leverage our resources and make progress through connections with our valued partnerships. In this annual report, you'll find the outcomes of that effort reflected as measurements of our success. This past year has been a year of growth, community engagement, and a steadfast commitment to the preservation and enhancement of our treasured parks and open spaces.

Community Engagement: Through various outreach programs, events, and volunteer opportunities, we fostered a sense of ownership and pride among our community members. This year we received heartwarming increase in volunteer hours, up 31% from last year. In addition, 4 community meetings were held in support of project planning and a total of 25 community clean up projects were completed (a 300% increase!). We've reached more people with an impressive 29 million more touchpoints due to our enhanced marketing outreach.

Expansion of Projects: Our investment in the future is evident, with a commendable 62% increase in capital improvement spending and a 77% increase in the number of projects underway. Much of this progress is due to the overwhelming support of our County leaders, the Board of Supervisor's who have allocated ARPA funding to more than 13 parks-related projects.

Enhanced Safety and Engagement: Along with our partners, we've stepped up patrol and engagement efforts in the Santa Ana River Bottom and open space areas, ensuring critical natural resources are protected and accessible to all.

Improved Services: This year, we've seen a remarkable 31% increase in nature/historic program participants demonstrating our commitment to connecting youth with the rich natural and cultural heritage of our region. Overall, our customer satisfaction rating increased by 11% as we renewed our dedication to providing exceptional experiences for everyone who visits our sites.

Preparing for the Future: A robust 24% increase in revenues attests to our financial acumen and community support. These funds have enabled us to reinvest in our parks and broaden our offerings to the public. We have diligently built up reserves, safeguarding our ability to sustainably manage and develop our spaces for generations to come and ensuring we will be more resilient to unforeseen changes.

As we reflect on these achievements, we are deeply grateful for the unwavering support of our dedicated staff, volunteers, partners, and community members. Together, we are forging a brighter, more sustainable future for RivCoParks.

For a comprehensive overview of our year's accomplishments and financials please explore the full Annual Report. We welcome your feedback and look forward to continued collaboration as we embark on another year of progress and transformation.

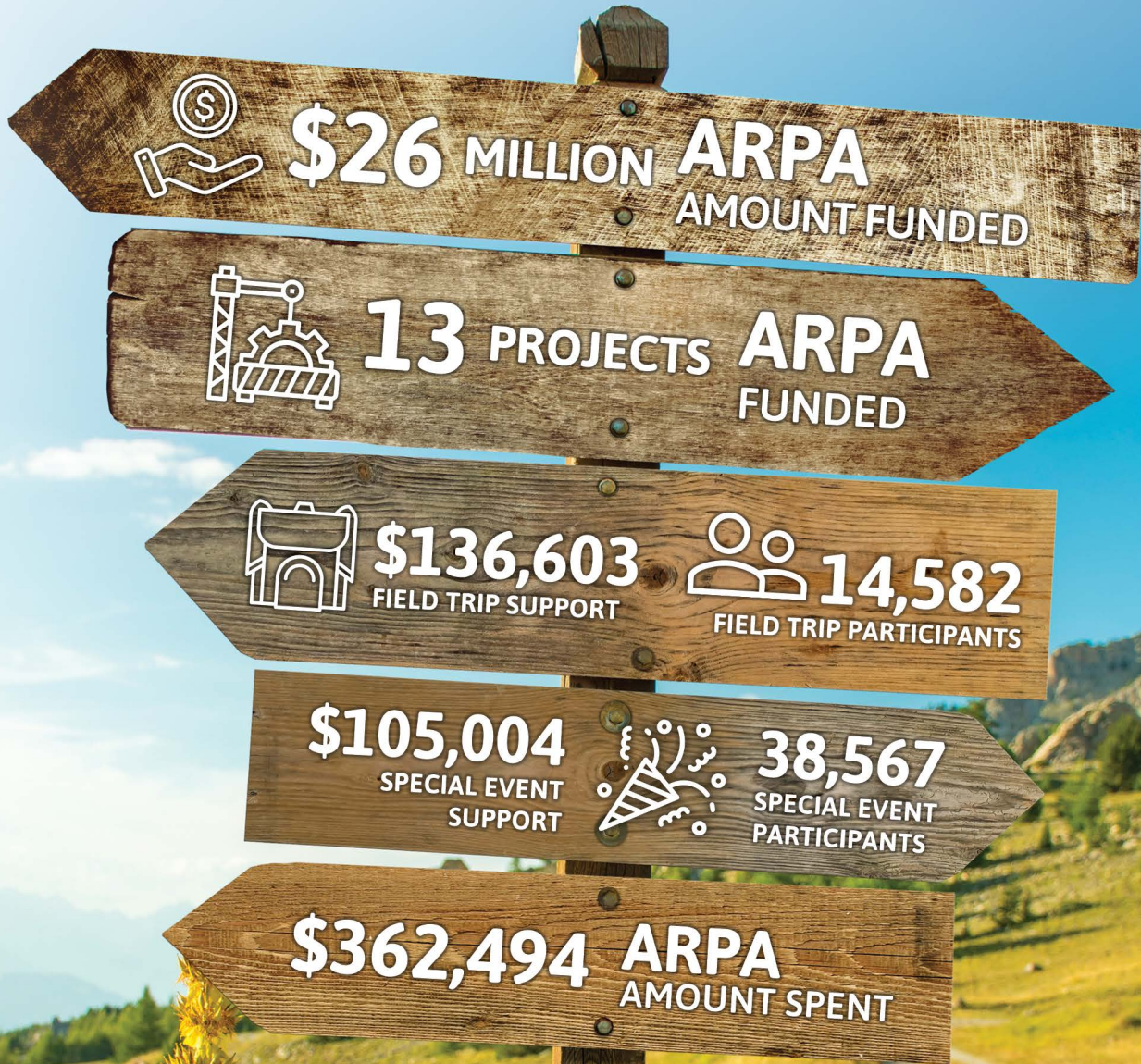
Respectfully,



Kyla Brown

General Manager | Parks Director





The American Rescue Plan is delivering direct relief to the American people, rescuing the American economy, and starting to beat the virus.

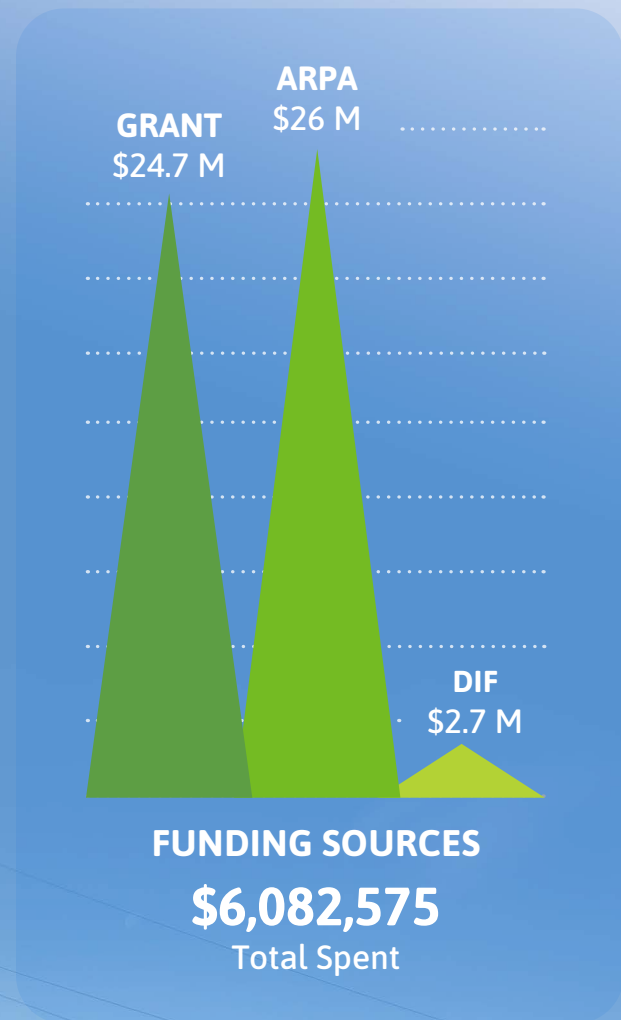
— The White House

Capital Improvement Projects

- Hidden Valley Nature Center ADA Upgrades
- Gilman Ranch Master Plan
- Butterfield Overland Trail & Stoffer Trailhead Design
- Lawler Lodge Reroofing
- Mountain Parks Expansion Projects
- Santa Ana River Trail
- Lawler Lodge Repaving
- Mayflower Sewer
- Trujillo Adobe Preservation Plan
- Lake Skinner Lift Station Improvements
- Jurupa Ditch*
- Rancho Esperanza Cabins*
- Lake Skinner Water and Sewer*
- Lake Skinner Repaving*
- Rancho Jurupa Park Repaving*
- District 4 Regional Park Feasibility Study*
- Off Highway Vehicle Feasibility Study*
- Tourism/Economic Recovery Program*
- Santa Ana River Bottom Mgmt (SARB)*
- Santa Ana River Trail Enhancements*
- Lake Skinner Boat Launch #1*
- Santa Rosa Plateau Broadband*
- Lawler Lodge ADA Improvements*

*ARPA Funded

PLANNING AND DEVELOPMENT

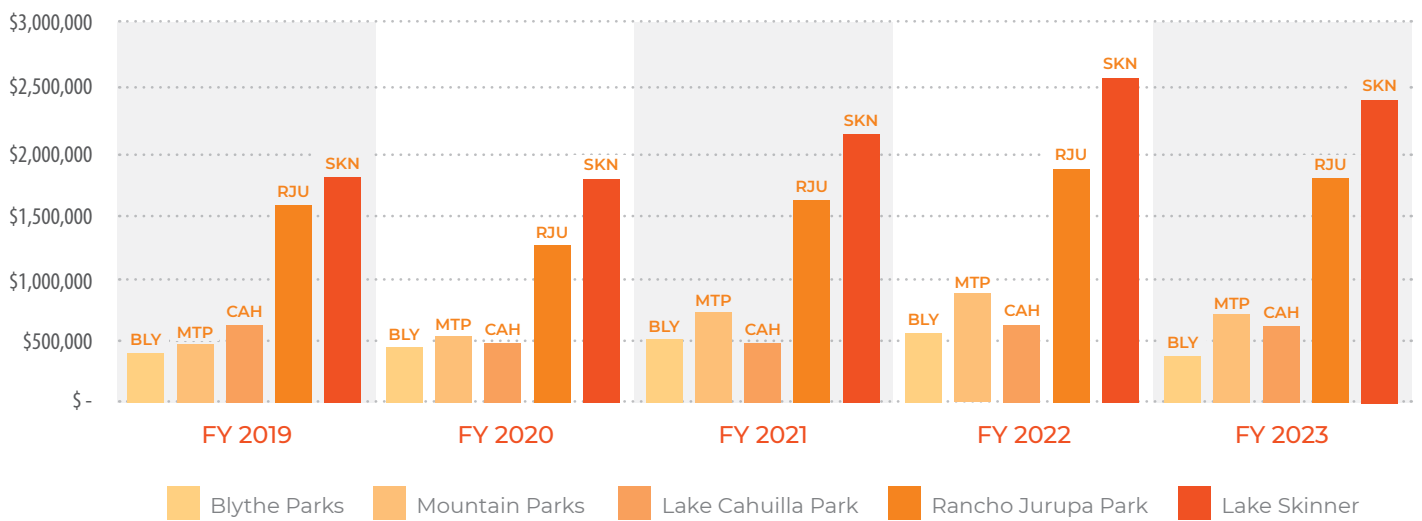


ANNUAL PROPERTY TAX REVENUES

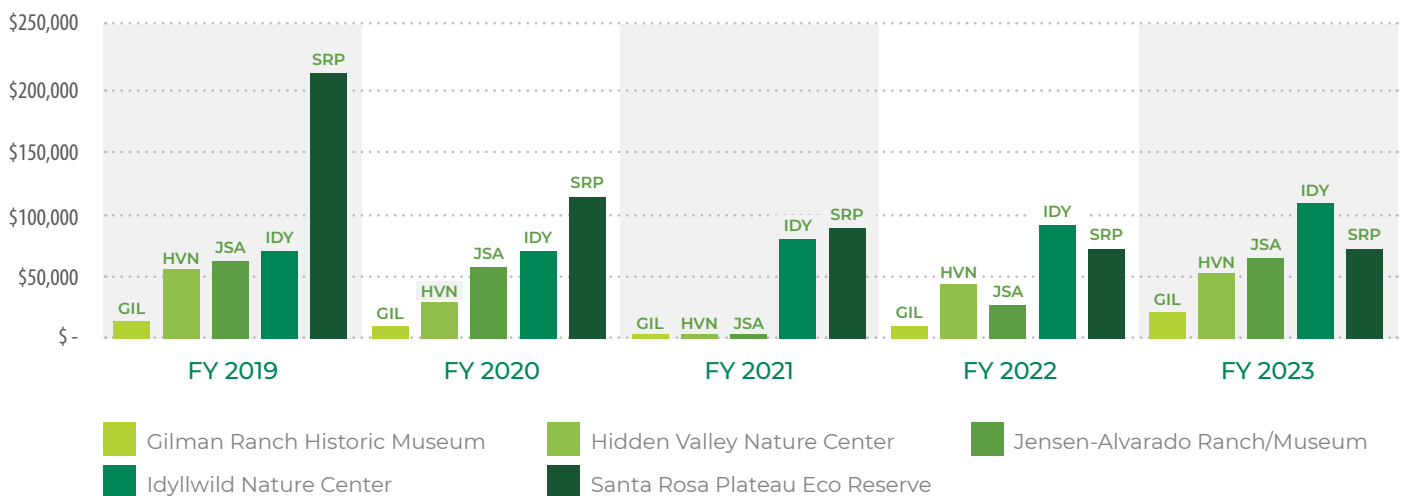


Property Tax Revenue has shown steady growth over the last five years, funding core services of the District.

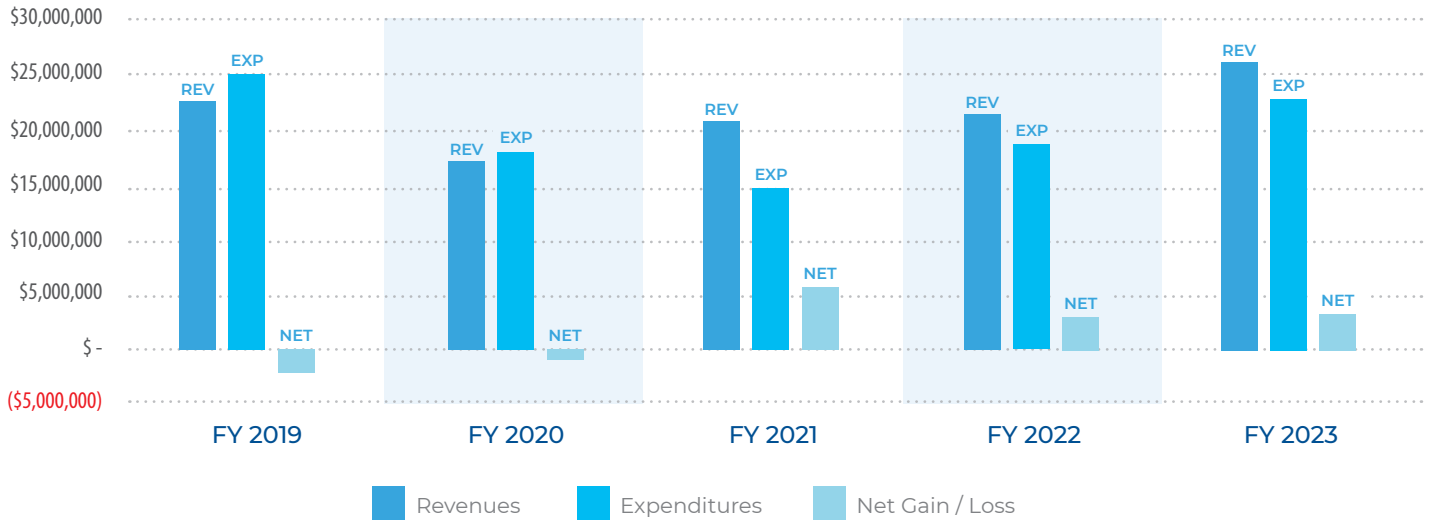
REGIONAL PARK ANNUAL REVENUES



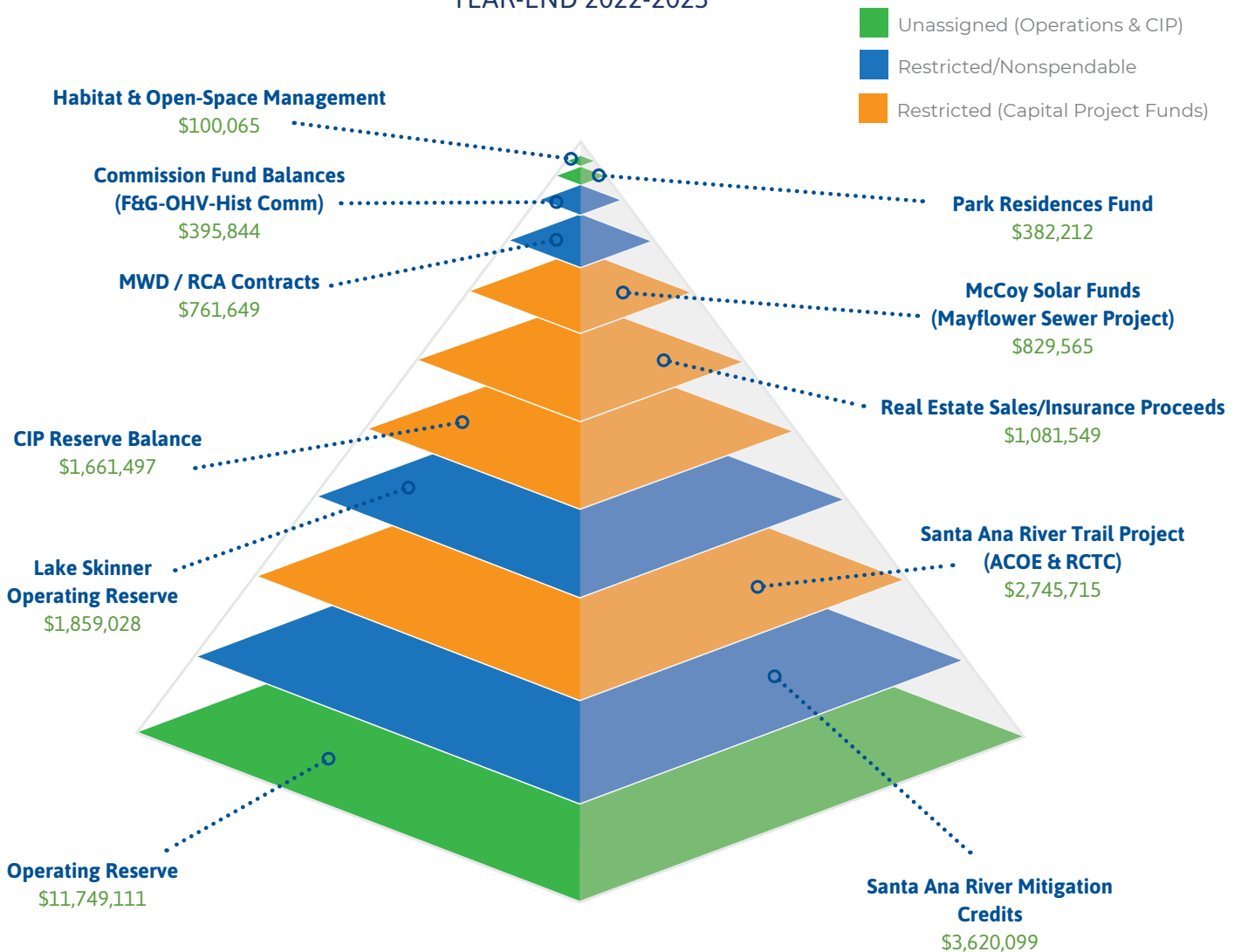
NATURE & HISTORIC SITE REVENUES



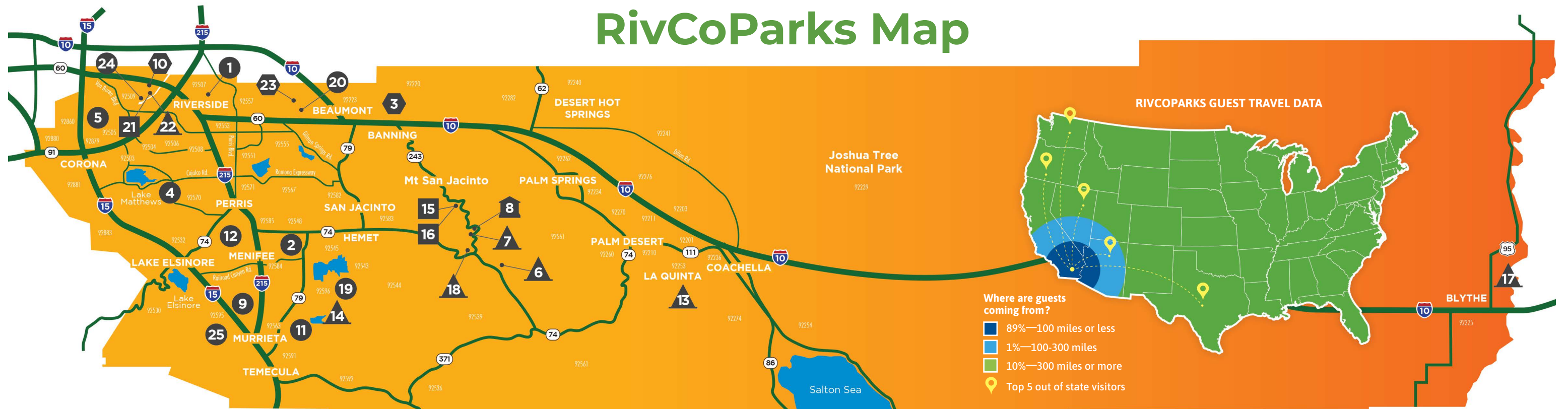
REVENUE vs EXPENSE ANNUALLY



RESERVE FUND BALANCE BREAKDOWN YEAR-END 2022-2023



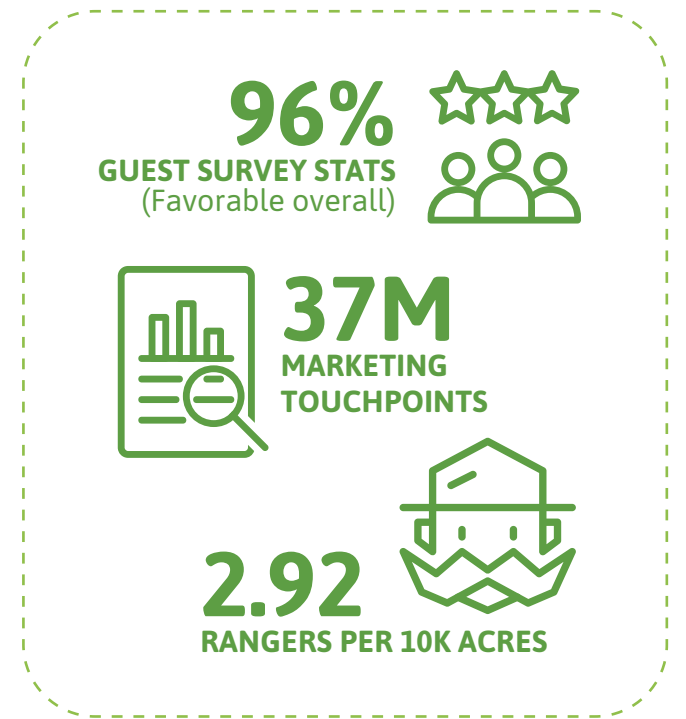
RivCoParks Map



Nature Centers
 Historic Sites
 Wildlife Areas (open-space)
 Campgrounds
 Other Park Facilities

- | | | | | |
|--|---|--|------------------------------------|--|
| 1 BOX SPRINGS MOUNTAIN RESERVE | 6 HURKEY CREEK PARK | 11 JOHNSON RANCH RESERVE | 16 LAWLER LODGE | 21 PARK HEADQUARTERS / CRESTMORE MANOR |
| 2 DOUBLE BUTTE RESERVE | 7 IDYLLWILD REGIONAL PARK | 12 KABIAN RESERVE | 17 MAYFLOWER REGIONAL PARK | 22 RANCHO JURUPA REGIONAL PARK |
| 3 GILMAN HISTORIC RANCH & WAGON MUSEUM | 8 IDYLLWILD NATURE CENTER | 13 LAKE CAHUILLA VETERANS REGIONAL PARK | 18 McCALL MEMORIAL PARK | 23 SAN TIMOTEO CANYON SCHOOLHOUSE |
| 4 HARFORD SPRINGS RESERVE | 9 IODINE SPRINGS RESERVE | 14 LAKE SKINNER RECREATION AREA | 19 MULTI-SPECIES RESERVE | 24 SANTA ANA RIVER WILDLIFE AREA |
| 5 HIDDEN VALLEY WILDLIFE AREA / NATURE CENTER | 10 JENSEN-ALVARADO HISTORIC RANCH & MUSEUM | 15 LAWLER ALPINE CABINS | 20 NORTON YOUNGLOVE RESERVE | 25 SANTA ROSA PLATEAU ECOLOGICAL RESERVE / SYLVAN MEADOWS |

VOLUNTEER SERVICES



SANTA ANA RIVER BOTTOM

225
PLANTS
installed

1 ACRE
restored



19.6
ACRES
invasive plants removed

509
ENCAMPMENTS
documented



18
ENCAMPMENTS
cleared

2,820
ACRES
managed

194
ENCAMPMENT
engagements with MDT

18
WILDFIRES
responded to



89 FIRE
contacts due to cooking fires/grills

69
CUBIC YARDS
trash/debris
removed



160
OHV
contacts



3 EVACUATIONS
for rain/flood/fire events



4
LARGE TRASH
clean ups



..... RCA MSHCP



34
ENCAMPMENTS
cleared

28.8
TONS

of trash removed

13



ABANDONED
vehicles towed



420

CONTACTS
made for illegal OHV
activities

22.7
ACRES

cleared of illegal
marijuana groves

..... OPEN-SPACE

6

CITATIONS
issued



113

TRAIL MILES
patrolled

342

OHV CONTACTS
includes SAR total

471

VEHICLE CONTACTS
on roads



1,801

TURNAROUNDS
afterhours

BOX SPRINGS ROAD INITIATIVE

..... MSR

0.52 MILES
of new fence installed

165
FENCE REPAIRS



6
GATES
installed

100
BREACHED GATES
repaired

1,173
ADDED ACRES



150
ACRES MOWED
non-native grassland

1,352
PATROL HOURS



2 ACRES
restored of Stephen's
kangaroo rat habitat



REGIONAL PARKS

31%
NIGHTS BOOKED
attendance-occupancy rate



10k
SNOW PLAY
visitorship

(122% increase from prior year)

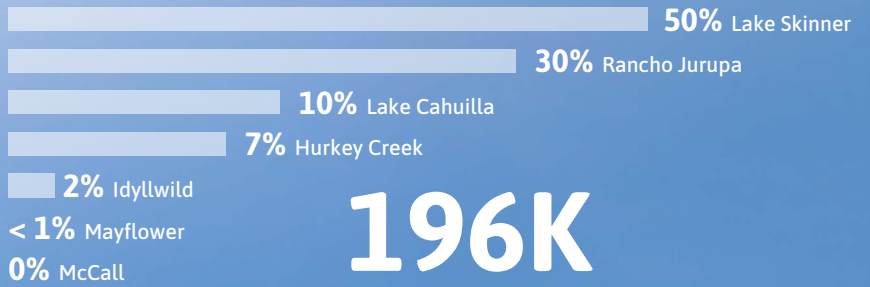
PARK USERS

59% Camping

29% Day Use

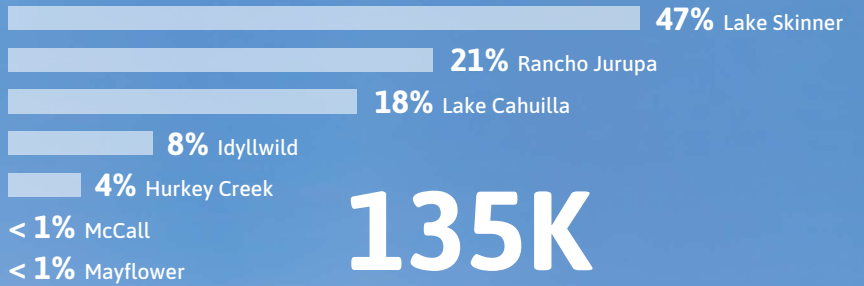
12% Fishing

CAMPING ATTENDEES



196K

GENERAL VISITORSHIP



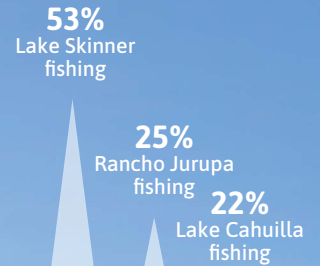
135K

FISHING

44K POUNDS of fish stocked
39K FISHING attendance



87% ADULTS fishing
13% CHILDREN fishing

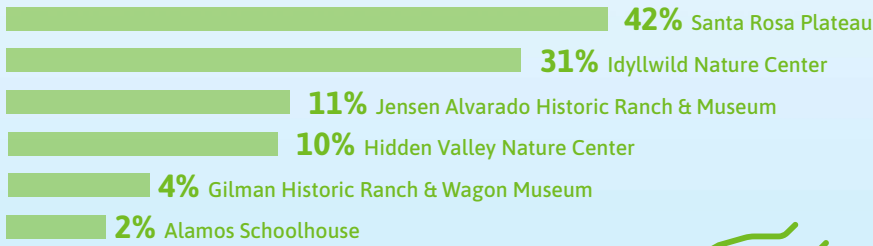


FISHING ATTENDANCE



57K

GENERAL VISITORS AT ALL NATURE/HISTORIC SITES



NATURE / HISTORIC SITES



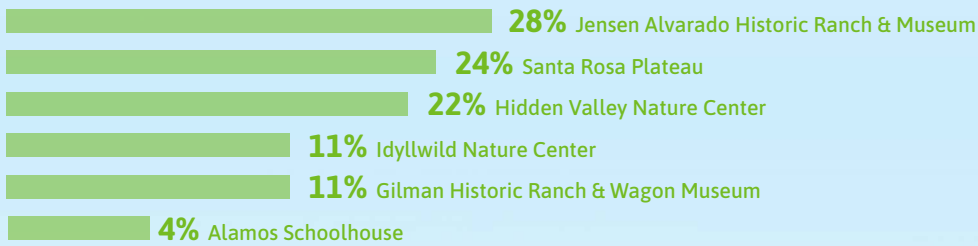
>20K

GUEST INTERACTIONS

at Santa Rosa Plateau trailheads

21K

PROGRAM PARTICIPANTS



17,185

VOLUNTEERS

hours logged



4

MEETINGS SUPPORTED

Historic Board/Commission



TACTICS / NARRATIVE

“Tactics” are the specific adopted goals, or items, to be achieved during the year.

Accomplished

- Launch new software, reservation system, and marketing programs to enhance the customer experience
- Improve transparency by adding project updates to District website
- Develop and implement Districtwide special events program
- Identify grant readiness and opportunities to support replacement of aging infrastructure and align with state Climate Action Goals
- Explore and obtain concessionaire services to enhance park amenities and the guest experience
- Complete risk analysis and develop long-term operational plan for Lake Cahuilla
- Finalize and implement financial strategy for project funding
- Develop a plan and strategy for development of regional backbone trails that includes partnerships for maintenance and operations
- Implement Santa Ana River bottom focused unit to help promote active uses and address public health and safety
- Utilize available software to gain efficiencies and improve communication
- Update policies and ordinances to maximize District effectiveness
- Enhance and expand employee engagement and retention plan
- Expand and enhance employee cross training program
- Update and expand internal staff development/training program

In Progress

- Initiate county-wide community engagement plan
- Complete Interpretive Plan for Nature Centers/Historic Sites
- Begin Comprehensive Plan Update based upon District inventory, strategic plan, and strategic financial plan
- Update 5-year CIP plan to include and establish a timeline for master plans for each park
- Update District Strategic Plan in alignment with County Strategic Plan
- Continue Cultural Resource Survey



BALANCED SCORECARD

	YEAR	FY 20-21	FY 21-22	FY 22-23		DASHBOARD
				TARGET	RESULTS	
FINANCIAL PERSPECTIVE						
Fee based Revenue		\$8,175,737	\$8,100,000	\$8,260,000	\$9,108,849	●
CIP Met		56%	90%	90%	65%	●
Operations Reserve		62.4%	25%	30%	94.90%	●
Expenditure Budget Target		67%	100%	100%	85%	●
Value of Volunteer Hours		\$2,387,755	>\$2,250,000	\$2,100,000	\$2,074,992	●
CUSTOMER PERSPECTIVE						
Customer Satisfaction Rating		96%	95%	95%	96%	●
Marketing Touchpoints		5,629,564	5,500,000	5,500,000	37,082,587	●
Satisfaction Surveys Collected		2,344	2,000	2,000	2,416	●
Occupancy Rate of Campgrounds		28%	26%	31%	31%	●
Annual Education Program Participants		105,465	>18,600	30,000	21,314	●
INTERNAL BUSINESS SUPPORT PERSPECTIVE						
Active Partnership Agreements		4	4	4	4	●
Acres Under Management		99,500	100,000	105,000	102,581	●
Park Rangers Per 10,000 acres		2.31	2.63	2.63	2.92	●
Regional Trails Miles		180	185	185	185	●
CAPRA Standards Current		154	154	154	154	●
Tactics Completed		14	21	20	14	●
Recognition Events		5	5	5	5	●
Staff Readiness Index		91.6%	90%	>85%	86%	●
LEARNING & GROWTH PERSPECTIVE						
Preventable Employee Accidents		2	<5	<5	2	●
Performance Evaluations on Time		95%	100%	100%	97%	●
Training Hours		1,180	2,000	2,122	2,430	●

● 90% or better than target ● 80% to 89% of target ● 79% or less than target

VALUES

- A** ADAPTABLE
- C** COMMUNITY-CENTRIC
- T** TEAMWORK
- I** INCLUSION
- O** OUTSTANDING
- N** NETWORKING
- S** STEWARDSHIP

MISSION STATEMENT

To preserve land with sensitive habitat or rich heritage within Riverside County, and provide opportunities for the community to enjoy equitable access through recreation and education.

VISION

Serving our community through thoughtful and sustainable actions to inspire lifelong connections with RivCo parks, places, and programs.



RIVCOPARKS.ORG

Parks Headquarters

4600 Crestmore Road, Jurupa Valley, CA 92509

951.955.4310